Panasonic_® ideas for life



Hybrid
IPPBX
System

KX-TDA100 KX-TDA200

 The only Networked System you need to Maximize the Performance of your Business in the Convergence Age

Business

Industry

Government

Medical

Banking

Hybrid IP PBX

An Intelligent Solution to Your Business Communication Needs

Panasonic's Hybrid IP PBX system is a powerful communications tool designed to support businesses in today's Converged Networking age.

Reflecting on Panasonic's 20 years as a leader in the field, the Hybrid IP PBX system merges PBX functions and reliability with IP technology. The result is a high-performance business communication system that provides advanced telephone and messaging solutions, efficient and flexible communications, Wireless Mobility, IP Networking capability, Voice-Over-IP, and seamless integration with your PC through plug-n-play USB connection.

In line with Panasonic's commitment to user-friendly operation, the Hybrid IP PBX system is easy to use, even for people without a lot of IP experience.

The Internet and broadband technology have revolutionized the business world. Panasonic's Hybrid IP

PBX system lets you keep pace with leading-edge technology and features that will completely transform the way your company communicates.



Makes Communications Easy

Panasonic's digital telephones are stylish, easy to use, and efficient. They feature an ID display of up to 20 characters, a large, easy-to-read, 6-line back-lit display, an easy-to-view Message/Ringer Lamp, Navigator Keys for quick and easy operation, 4-step angle adjustment for greater flexibility, and a USB terminal that provides easy plug-n-play connection to a PC.



Efficiency That You Will Appreciate

Our versatile solutions will bring a wide range of benefits to your company. Wireless equipment allows you freedom of mobility so you can initiate or respond to important calls from anywhere in your office, and the messaging solution adds value to virtually all your services. Advanced call centre functions improve communication efficiency and allow you to serve customers more effectively. The Hybrid IP PBX makes it easy to distribute calls, manage your telephone agents, and control office use of the phone system. Compatible with CTI Standard Protocol, TAPI and CSTA, the Panasonic Hybrid IP PBX can serve as the core of a powerful, high-value-added CTI system.



Cost-Cutting Performance

Any business could benefit from a low-cost, easy-to-use, and reliable inter-office networking system. Using a VoIP gateway, the Hybrid IP PBX converts telephone voice signals into IP packets, making it possible for you to use VoIP technology with your present telephone units. The Hybrid IP PBX also supports the QSIG protocol, making it effective for building a company-wide voice network. And Automatic Route Selection (ARS) saves money by choosing the most inexpensive calling route. Plus, in addition to cutting costs, VoIP technology and networking give you easier access within networks.





Reliability

The reliability of Panasonic's Hybrid IP PBX system is assured by a rigorous quality control system and rigorous testing before it leaves the factory. The Hybrid IP PBX is also designed for quick, easy maintenance to keep system downtime to an absolute minimum. You can change or add modules without shutting down the system.

Future-Ready Design

The Hybrid IP PBX is a communications tool your business can grow with. This highly upgradable unit comes ready for use with IP Phones, IP Cameras, and other new devices coming to market in the near future.

Features that Support Your Business

The Hybrid IP PBX system is designed to provide the advanced functions today's business environment demands, with a level of user-friendly operation that your staff members will appreciate.



KX-T7633

- 3-Line Back-lit Display,
 24-CO Keys,
 and a Speakerphone
 Optional 12-CO Keys
- and USB port



KX-T7630

- 3-Line Display, 24-CO Keys, and a Speakerphone



KX-T7625

- Speakerphone and 24-CO Keys

Alphanumeric Display

By providing visual feedback, the user-friendly display makes it easier to handle calls and perform other tasks. Use the display to view a variety of information (see list below) or access the Hybrid IP PBX system's many features. You can also make calls by following the visual prompts shown on the display.



- Log of incoming and outgoing calls (Call Log)
- Incoming caller's name and number (ISDN, Caller ID)
- System/personal speed dialing
- Extension lists
- Menu of system features
- Call duration
- Message waiting, absent messages, feature settings
- Calling extension's number and name
- Time and date

- Time-Saving, Easy-to-Use Navig
- Programmable Keys with Red/
- Headset Jack for Hands-Free Conve
- Full-duplex Speakerphone (exclu
- Message/Ringer Lamp (Red The large, easy-to-see lamp illumin call comes in, so you can tell when from a distance. The colour of the green for an internal extension line, fl and red to indicate that a caller has le

Easy-to-Read Back-lit Display

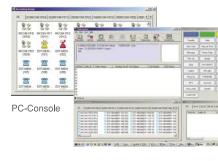


Multi-language Capability

The Hybrid IP PBX accommodates up to five different languages, for use in areas where more than one language is commonly spoken. The language can be set at the PBX for a specific telephone extension, to meet the needs of the person who uses that extension.

PC Console and PC Pho

The PC phone integrates an individe the phone system as standard. The Po calls more professionally and effecti





ding KX-T7665)

/Green)

ates to indicate when a the telephone is ringing even lamp indicates the status ashing red for an outside line, eft a message.

ne (KX-T7636 and KX-T7633)

dual's Microsoft Outlook database with C console allows operator to manage



PC-Phone

eXtra Device Port (XDP) and Digital XDP*

Use the XDP to add an analogue phone, cordless phone, or other single-line device to your system, without the cost of an additional line. This lets you send a fax while talking to a customer. Or, by connecting a modem to the XDP, you can download data from your PC or access the Internet while talking. The Digital XDP allows you to increase the number of digital telephones without additional cards. It lets you put functional digital phones in the hands of more of your staff to boost overall office productivity.

* Digital XDP is available from Ver. 1.1.



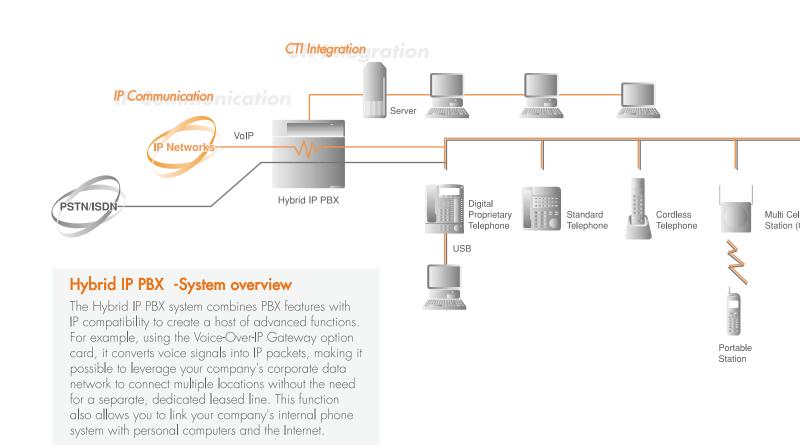


Revolutionary changes are occurring today in both telecommunication and information technology.

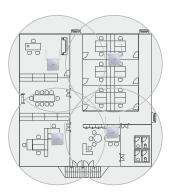
Our business environments are also changing to focus more on solution-oriented applications.

Panasonic business telephone systems are uniquely positioned with products that are always at the cutting edge and packaged in such a way as to offer customers a total solution approach.

- More Freedom, Greater Clarity
- Superior Call-Handling Efficiency
- An Affordable System that Adds Value to Your Business
- Higher Productivity, Greater Customer Satisfaction
- Keeping Telephone Costs Down



More Freedom, Greater Clarity



Have an important customer on the phone and need to walk away from your desk to attend a very important meeting as well? Panasonic Wireless connectivity is here to help. The Panasonic Hybrid IP PBX system lets you simply continue your current conversation over a lightweight, smart-looking wireless telephone while going to your desk or moving around the office. Because the system is digital, the voices come through loud and clear.

It allows wireless communication over an extended range by using multiple cell stations that boost the flexibility and mobility of your wireless handset. Using the Wireless XDP, you can set your wireless telephone to have the same extension as your desk telephone, and then receive calls even when away from the desk. You're always there, ready to receive your customers' calls, and make the most of every business opportunity that comes along.





Voice Mail System

(111)

PWR



OPER

(TUV 8) (WXYZ 9



KX-TD7680 **Actual Size**



Superior Call-Handling Efficiency

With its intelligent call-handling functions, the Panasonic Hybrid IP PBX system can serve as the core of an efficient small call centre that provides outstanding customer service. Use the Hybrid IP PBX to automatically distribute incoming calls as desired. You can program the Hybrid IP PBX system to direct callers to the appropriate group for efficient call handling.

You can also assign a backup extension as an overflow destination for calls not answered within a specified period of time. You can designate any extension you want as the overflow destination – for example, it can be a company message box – and you can designate different overflow destinations for when the PBX is in day, lunch break, or night mode.

Other features – such as VIP Call, which provides special handling for key customers; Automated Attendant, which answers calls automatically; and queuing, which puts the caller on hold and plays messages and music when no one is available – help ensure greater customer satisfaction and prevent missed business opportunities.

The system provides a variety of call distribution patterns. Effective use of the different patterns – Uniform Call Distribution (UCD), Priority Hunting, and Simultaneous Ring – can help you manage calls more efficiently.

Designated member extensions can "log in" to join the group and begin handling calls, or "log out" to exit the group temporarily, such as when taking a break. An extension can also be designated for use by the supervisor, who can access information about incoming calls to each group (the number of queuing calls, the longest queuing time, etc.), check the log-in/log-out status, and monitor the status of group members.



An Affordable System that Adds Value to Your Business

The new Messaging Features offer greater flexibility. If short of staff, you can handle calls with the Automated Attendant Service. You can upgrade to Unified Messaging using CTI technology that can combine e-mail, fax and voice mail, giving you multi-media communication capabilities. You can even customize the system to meet the needs of different callers. If you combine the system with a Panasonic Voice Mail System, you can get additional features that are available only from Panasonic, such as Live Call Screening, Two-Way Recording, and Two-Way Transfer.

Higher Productivity, Greater Customer Satisfaction

Desktop PC Integration Improves Call Handling and Provides Added Functionality.

A built-in USB port makes it easy to connect a Panasonic digital telephone to a personal computer. Using PC Phone software, you can integrate your phone system with a database, giving you a powerful Customer Relationship Management (CRM) support tool. Selective or automatic Call Recording, Intelliaent TAM, as well as Microsoft Outlook integration are just a few of the exceptional features that can provide enhanced added functionality to telephony power-users in your company. Productivity is further improved by the PC Console software application, which gives operator attendants the ability to answer and transfer calls and perform other routine callhandling duties by simple, visual drag-anddrop operations using a standard PC mouse or other similar pointing device.





Keeping Telephone Costs Down

Access to VoIP Technology and Networking The Hybrid IP PBX can serve as the core of an inexpensive, easy-to-use interoffice networking system. In addition, facilities available with the KX-TDA system – such as E&M leased lines, QSIG, and Voice-over Internet Protocol (VoIP) – can help reduce costs while providing reliable networking both within the company and outside.

VoIP digitally compresses voice data and converts it into IP packets, sends the packets over the Internet, and converts the data back into voice at the destination. This means that spending more time on the phone does not translate into higher costs. And VoIP allows simultaneous voice and data transmission.

The KX-TDA Hybrid IP PBX system also supports QSIG protocol, allowing you to interconnect multiple PBX locations to build a large, effectively seamless virtual telephone system, as well as giving you access to more advanced communication functions. As an example, for customers with a legacy PBX in the corporate office, QSIG can be used to implement Panasonic Hybrid IP PBXs in all the branch offices. Using the network numbering plan, you can assign a telephone number to each extension in a branch or head office, reducing communication costs.

Feature List

System Features

- Automatic Route Selection (ARS)/
- Least Cost Routing (LCR)
- Background Music (BGM)
- Busy on Busy
- CTI Call Park with Indication
- Call Pickup Group
 Calling Line Identification Distribution (CU)
 Class of Service (COS)
- Data Line Security
- Delayed Ringing
- Direct In Lines (DIL)
- Direct Inward Dialing (DID)*
- Direct Inward System Access (DISA) Door-Phone/Door Opener
- Echo Cancellation
- Extension Lock
- Emergency Call
 Existing APT/DPT Compatibility
 External BGM
- External Sensor/Relay Control*
- Flexible Numbering Plan (4-digits)
- Floating Extension
- Greeting Message Host PBX Access Code Hunting Group
- Hurry-Up Transfer
- Intercept to Trunk

- Main Processing (MPR), Card/CS
 Software Download

- Manager Functions Multiple Language Support

- Online Diagnostics Operator Functions
- PC Console/PC Phone PC Programming
- Paging Group Quick Setup
- Remote Alarm Notification
- Remote Extension Status Control through
- Remote Extension Lock
- Ring Group
- Special Carrier Access Station Message Detail Recording (SMDR)
- System Memory Expansion* Tenant Service
- Timed Reminder - Time Service
- (Day/Night/Lunch/Break)
- Toll Restriction
- Trunk Group
- Uniform Call Distribution (UCD) User Group
- VIP-Call
- Visual Caller ID
- <Voice Mail (VM) Features>
- Automatic Configuration Quick Setup Call Forwarding to VM
- Caller's Identification Notification to VM

- Intercept Routing to VM
 Live Call Screening (LCS)
 Remote PBX Data Control by VM
 VM Data Control by PBX
- VM Transfer Recall (VM Queuing
- Function)*
- VM (Digital/DTMF) Integration
- VM Mail Transfer

Extension Features

- Absent Message
- Account Code Entry (Forced) Automatic Redial
- Boss Secretary
- Call Forwarding (All Calls, Busy, Busy/ No Answer, No Answer, Follow Me, From Incoming Group) Call Hold
- Call Pickup (Directed, Group, DSS, Deny)
- Call Transfer (Screened, Unscreened One- Touch Transfer, Transfer Recall)
- - (3-Party Conference, Multi Party
 - Conference, Unattended Conference)

- Dial Type Selection

- Digital eXtra Device Port (XDP)*
- (2DPTs in One Extension Port) Direct One-Touch Answering
- Do Not Disturb (DND)
- DSS Console
- Executive Busy Override
- Extension Directory
 Extension-to-Trunk Call Duration Time
- External Feature Access
- Flexible Buttons
- Full Duplex SP-phone Hands-free Operation
- Handset/Headset Selection Large LCD Features with Back-lit
- Log-In/Log-Out Message Waiting

- Multi-Lingual Display
 Multiple Hop Call Forwarding (4 steps)
- Music on Hold
 Off-Hook Call Announcement (OHCA)
 Off-Hook Monitor

- One-Touch Dialing
- Paging (Deny, Paging Transfer)
 Paging (Forced Paging, Emergency
 Paging with Message)*
- Paralleled Telephone (APT/DPT+SLT, DPT/SLT+PS)
- Redial, Last Number
- Remote Station Control
- Special Carrier Access
- Speed Dialing Personal/System Time and Date Display

- Tone-Pulse Conversion
 Trunk Answer from Any Station (TAFAS)
 Walking COS
 Whisper OHCA (Off-Hook Call

- Wrap-Up - eXtra Device Port (XDP)

<Wireless Features>

- Automatic Handover Headset Compatibility
- Incoming & Outgoing Call Log Wireless XDP Parallel Mode
- Vibrator Ring

ISDN Service Features

- Calling Line Identification Restriction (CLIR)
- Calling Line Identification Presentation
- Direct Dialing Inward (DDI)

Networking Features

- Alternated Routing
- ARS with VoIP Closed Numbering
- DISA Call to the Network
- Private Network to Public Network Public Network to Private Network
- QSIG Connection Tandem Connection
- Transfer to Network PBX Virtual Private Network (VPN)
- VolP Network (Built-in IP-GW)

* Available from Ver. 1.1 DPT : Digital Proprietary Telephone APT : Analogue Proprietary Telephone

SLT : Single Line Telephone

System Capacity

		KX-TDA100		
Extensions	Extension Port	64		
	Single Line Telephone	64		
	Proprietary Telephone	With Power Supply Unit S		
		DPT(Type1): 16		
	* Note	DPT(Type2): 64		
	DPT	APT: 16		
	(Digital Proprietary Telephone)	With Power Supply Unit M		
	APT	DPT(Type1): 32		
	(Analogue Proprietary Telephone)	DPT(Type2): 64		
		APT: 32		
	DPT(Type1): T72,T74 series			
	DPT(Type2) : T76 series			
Trunks	Trunk Port	64ch		
	Analogue CO	64		
	E&M	32		
	T1	2(48ch)		
	BRI (networking use only)	32(64ch)		
	PRI(23B)	2(46ch)		
	IP-GW	2(8ch)		
Wireless	Cell Station (Base Station)	16		
	PS (Portable Station)	128		

System Feature Capacity

	T .
tem	Tenant
	Class of Service
	Trunk Group
	User Group
	Paging Group
	Call Pickup Group
	Incoming Call Distribution Group
	VM (Digital / Analogue Integration) Group
	VM (DTMF) Group
	Queuing Time Table
	Idle Extension Hunting Group
	Absent Message (System / Extension)
	Message Waiting
	Number of characters for Display ID
	Extension Number Digit
	Call Park Area
	Conference
	Verified Code
	Verified Code's Password
	Special Carrier Code
	Host PBX Access Code
	DDI / DID Table
g	Emergency Call
	Quick Dialing
	System Speed Dialing
	Personal Speed Dialing
	One-Touch Dialing
	Hot Line
	ISDN Service Access
	Redial
	Routing Plan
	Leading Digits
	Leading Digit Exception
	ARS Carrier
	Itemized Billing Code
	Authorization Code
orking	TIE Routing Table
	Leading Digits
	PBX Code
estriction	Toll Restriction Level
011110001100011	Toll Restriction Denied Code
	Toll Restriction Exception Code
.oq	Outgoing Call Log
-0	Incoming Call Log
word	System Password (Administrator)
	System Password (End User)
	Manager Password
	Personal Password





	Model	Description	KX-TDA100	KX-TDA200
MPR Option Cards	KX-TDA0196	Remote Card	✓	√
Trunk Cards	KX-TDA0180	8-Port Analogue Trunk Card	V	~
	KX-TDA0181	16-Port Analogue Trunk Card	~	~
	KX-TDA0184	8-Port E&M Trunk Card	~	~
	KX-TDA0187	T-1 Trunk Card	~	~
	KX-TDA0284	4-Port Basic Rate Interface (BRI) Card (Network use only)	~	~
	KX-TDA0290	Primary Rate Interface (PRI) Card (PRI 23)	V	~
	KX-TDA0480	4-Channel VoIP Gateway Card	V	V
Extension Cards	KX-TDA0143	4 Cell Station Interface Card (Available from version 1.1)		V
	KX-TDA0144	8 Cell Station Interface Card		V
	KX-TDA0170	8-Port Digital Hybrid Extension Card	_	~
	KX-TDA0171	8-Port Digital Extension Card		~
	KX-TDA0172	16-Port Digital Extension Card		~
	KX-TDA0173	8-Port Single Line Telephone Extension Card		~
	KX-TDA0175	16-Port Single Line Telephone Extension with Message Lamp Card	_	~
Option Cards	KX-TDA0161	4-Port Doorphone Card (for KX-T30865)	V	~
	KX-TDA0164	4-Port External Input / Output Card (Available from Version 1.1)	V	~
	KX-TDA0166	16-Channel Echo Canceller Card	V	~
	KX-TDA0190	Optional 3-Slot Base Card	V	~
	KX-TDA0191	4-Channel Message Card	~	~
	KX-TDA0193	8-Port Caller ID Card	V	V
	KX-TDA0410	CTI Link Card (TAPI / CSTA, 10Base-T)	V	~
Power Supply Unit	KX-TDA0103	L-Type Power Supply Unit for KX-TDA200 Systems	-	~
	KX-TDA0104	M-Type Power Supply Unit for KX-TDA200 / TDA100 Systems		~
	KX-TDA0108	S-Type Power Supply Unit for KX-TDA100 Systems		-

Digital Telephones Specifications

		KX-T7636	KX-T7633	KX-T7630	KX-T7625	KX-T7665
Display	Alphanumeric Display (Lines x Characters)	6 x 24	3 x 24	3 x 24	-	-
	Tilt-Angle Adjustment	4 Steps	4 Steps	4 Steps	4 Steps	2 Steps
	Display-Contrast Adjustment	4 Levels	4 Levels	4 Levels	-	3 Levels
	Back-lit	√	√	-	-	-
	Feature Access Keys for Display	4	4	4	-	-
Keys Audio	Programmable CO Keys with Dual-Colour LED	24 (36*)	24 (36*)	24	24	8
	Direct Station Selection (DSS) Keys with Busy Lamp Field (BLF)	√ **	v **	v **	√ **	-
	Navigator Keys	~	V	~	-	-
	Message / Ringer Lamp	~	V	~	√	~
Audio	Speaker-Phone (Monitor) Volume Control	12 Levels				
	Handset Volume Control	4 Levels				
	Ringer Volume Control	4 Levels				
	Off-Hook Call Announcement (OHCA)	~	√	✓	√	-
	Whisper OHCA	~	√	√	√	√
Connection	USB Module (KX-T7601) Connectable	~	✓	-	-	-
	Digital eXtra Device Port (DXDP)	~	✓	√	√	-
	Optional Headset (KX-TCA89) Compatible	√	√	√	√	-
Others	Station Speed Dial Numbers	10	10	10	10	10
	Wall Mount	✓	√	✓	√	~

* 36 programmable CO Keys are available when the optional 12 CO Key Add-On Module (KX-17603) is selected.

** Can be assigned to Programmable CO Key.

Specifications

		KX-TDA100	KX-TDA200				
Dialing	Trunk	Dial Pulse (DP) 10pps, 20	Dial Pulse (DP) 10pps, 20pps / Tone (DTMF) Dialing				
ŭ	Extension	Dial Pulse (DP) 10pps, 20	Dial Pulse (DP) 10pps, 20pps / Tone (DTMF) Dialing				
Switching		Non-blocking [Distributed TSW				
Power Failure	Backup	Several hours with	Several hours with optional batteries				
Connections	ISDN S0 Line	RJ45 cr	RJ45 connector				
	Stations	Ampheno	Amphenol connector				
	Paging	2-conductor jack (MINI	2-conductor jack (MINI JACK3.5mm diameter)				
	External Music	2-condu	2-conductor jack				
	SMDR	V.24 (R	V.24 (RS-232C)				
	Doorphone	WAGO	WAGO 10pin				
SMDR	Detail Recording		Date, Time, Extension Number, Department Code, CO Line Number, Dialled Number, Call Duration, Account Code				
Power Source		100-130VAC / 200-2	100-130VAC / 200-240VAC , 50Hz / 60Hz				
Power Consumption (Average)		156W	295W				
Safety Certification		UL, CSA, 1	UL, CSA, TÜV-GS, CE				
Dimensions (H x W x D)		390 x 334 x 270mm	415 x 430 x 270mm				
Weight (full mounted)		12kg	16kg				

128ch 128 64 4(96ch) 4(92ch) 4(16ch) 32 128

> 64 64 (32 extensions / group)

64 (3c extensions (group)
2 units x 24 ch
2 groups x 32 ch
64 (16 estens / table)
64 (16 extensions / table)
8 messages x 16 digits / message x 16 digits
256

20 1-4 100 3x10 - 8x4 4 digits (1000 entries)

10 digits (1000 entries) 16 digits (20 entries) 16 digits (20 entries) 10 digits (10 entries / Trunk Group) 32 digits (1000 entries) 32 digits (10 entries) 1-4 digits (80 entries) 32 digits (1000 entries) 32 digits (10 entry / extension) 32 digits 32 digits 32 digits 32 digits 16

16 digits (1000 entries)
200 entries
10
10 digits
10 digits

32 entries 3 digits

3 digits
7 digits
16 digits
10 digits
10 digits
10 digits
10 digits (100 entries / level)
10 digits (100 entries / level)
0-100 log / Extension
0-100 log / Extension
4-10 digits
4-10 digits
4-10 digits / System

4-10 digits / System

